

### GRADUATION NAME PRONUNCIATION GUIDE



### STEP 1. OPEN <u>THE EDE AND RAVENSCROFT</u> <u>BOOKING SITE</u> AS AN EXISTING CUSTOMER.



We highly recommend using a desktop PC or laptop to make your booking. If you don't have a personal laptop or desktop, you can access them for free in the Computer Lab or Emily Wilding Davison Building on campus.



### **STEP 2. CLICK 'VIEW / EDIT' YOUR ORDER.**

RECENT ORDERS



View All

ORDER #DATESHIP TOORDER TOTALSTATUSACTION123456711/04/2025COLOSSUS BEAR£0.00ORDER RECEIVEDVIEW/EDITPrices shown are for tutorial purposes only.

You will automatically open the site on your account dashboard.

The ribbon shown above with your order details will be at the top of the page. Click the 'view/edit' button on the right-hand side of the ribbon.

### **STEP 3. AMEND YOUR TICKET ORDER.**

Scroll down the page until you see the 'Cancel/Amend Order' section.

Under 'Cancel/Amend Order,' select the 'Amend Ticket Order' button.



#### CANCEL/AMEND ORDER

If you wish to cancel or amend this order, please use the buttons below. Editing your order will allow you to remove, edit and add items to your order.



# STEP 4. CLICK 'CONTINUE'.

A pop-up will inform you that you're entering edit mode.

Make note of the warning **not to remove any items**, and click 'continue.'



# **STEP 5. CONTINUE TO THE QUESTIONNAIRE.**

Follow the same pages for the original ticketing process by clicking 'continue.'

Be careful not to edit any other details of your order, as these may not be recoverable if you do.



### **STEP 6. EDIT YOUR PHONETIC SPELLING.**

- Reconfirm your tickets and proceed to the questionnaire at Stage 3.
- Here, you can amend your answer to the question about phonetic spelling.
- Once you are happy with your written name pronunciation, click 'proceed to checkout'.



### **STEP 7. UPDATE QUESTIONNAIRE ANSWERS.**

On the right side of the screen, click the 'update questionnaire answers' button.



	1 🛍
ORDER TOTAL	£0.00
PREVIOUS ORDER TOTAL	£0.00
BALANCE TO PAY	£0.00
(υκ νατ	£0.00)
PROCEED TO CHECKOUT	>
UPDATE QUESTIONNAIRE AN	iswers >
<u>Continue Shopping</u> <u>Apply Discount Code</u>	

### **STEP 8. CHECKOUT.**

The screen will flash after updating your answers and take you back to the top.

Once this has happened, click 'proceed to checkout'.



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ORDER TOTAL	£0.00
PREVIOUS ORDER TOTAL	£0.00
BALANCE TO PAY	£0.00
(UK VAT	£0.00)
PROCEED TO CHECKOUT	
UPDATE QUESTIONNAIRE AN	swers >
<u>Continue Shopping</u> <u>Apply Discount Code</u>	



#### You have now successfully edited your name pronunciation.

<b>#</b>	MENSWEAR WOMENSWEAR ACADEMIC	
HOME / MY ACCOUNT		
	ORDER: 7351843	
ACCOUNT DASHBOARD	THANK YOU YOUR ORDER HAS BEEN PROCESSED	
ACCOUNT INFORMATION	You will receive confirmation of your amended order. It may take	
ADDRESS BOOK	VIEW MY ORDERS	
MY ORDERS		
LOG OUT		